

Care for Students Under 18

We understand that sending your child to study abroad is a significant decision. At our English Language School, the safety, welfare, and happiness of all students—especially those under the age of 18—are our highest priority. Below you will find an overview of the systems and values we have in place to ensure your child is supported, protected, and warmly welcomed throughout their time with us.

1. Safeguarding & Supervision

- All staff undergo enhanced background checks (including DBS for UK-based staff) and receive regular safeguarding training.
 - Students under 18 are always supervised during lessons, activities, and excursions. For very young learners, we ensure appropriate supervision ratios are maintained at all times, including during break times and transitions.
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2. Designated Safeguarding Team

- Our school has a named **Designated Safeguarding Lead (DSL)** supported by a trained safeguarding team.
 - This team monitors student wellbeing, responds to concerns, and ensures that all staff follow our safeguarding protocols.
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3. Accommodation and Welfare

- Students under 18 are placed in carefully selected homestays or supervised residential settings.
- Hosts and residential staff are vetted, trained, and briefed on the needs of younger learners—including curfews, mealtimes, and cultural adjustment.
- Our accommodation team regularly checks in with students and providers to ensure comfort, safety, and satisfaction.

4. Activities and Free Time

- Students are offered a full programme of age-appropriate activities that balance learning with fun and cultural immersion.
 - Free time is structured and supervised to ensure that students are always accounted for.
 - Excursions and off-site activities are risk-assessed, and students are always accompanied by trusted staff or activity leaders.
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5. Medical Support and Emergency Contact

- Parents are asked to share full medical and emergency information prior to arrival.
 - Trained first aiders are on-site, and procedures are in place for managing illness or accidents.
 - In case of a serious incident or concern, a senior member of staff will contact the family immediately and provide ongoing updates.
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6. Student Conduct and Behaviour

- Students are introduced to school expectations and school rules during induction.
 - We encourage respectful, inclusive behaviour and teach our students how to be safe and kind in a shared environment.
 - Support is available if students experience homesickness, culture shock, or friendship difficulties.
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7. Communication with Families

- Regular updates are shared with parents, especially for younger learners or students attending summer school.

- Our team is always available for questions or concerns, whether before arrival or during your child's stay.

We take the responsibility of caring for your child extremely seriously. Our goal is to ensure they feel **safe, confident, and well cared for** throughout their educational journey with us. If you have any questions about our safeguarding or welfare procedures, please don't hesitate to contact us directly.